

# SERVICES OVERVIEW

## WHAT WE DO

An Elite ServiceNow partner, Kinetic IT's industry-leading practice brings together the best experts and certified specialists to transform your business.

From strategic and technical consulting through to delivery, Kinetic IT partners with you all the way to maximise your investment in the Now Platform®, and build solutions which evolve your enterprise service management ecosystem.

We pride ourselves on being a trusted partner, forging enduring relationships, and using our expertise and intimate customer knowledge to solve problems.

Find out more about Kinetic IT's ServiceNow practice below, and [contact us for a free consultation.](#)



### AWARDS AND RECOGNITION



'Rising Star'- ISG Provider Lens™ ServiceNow Ecosystem Partners 2022 Survey



ServiceNow Certified Master Architect



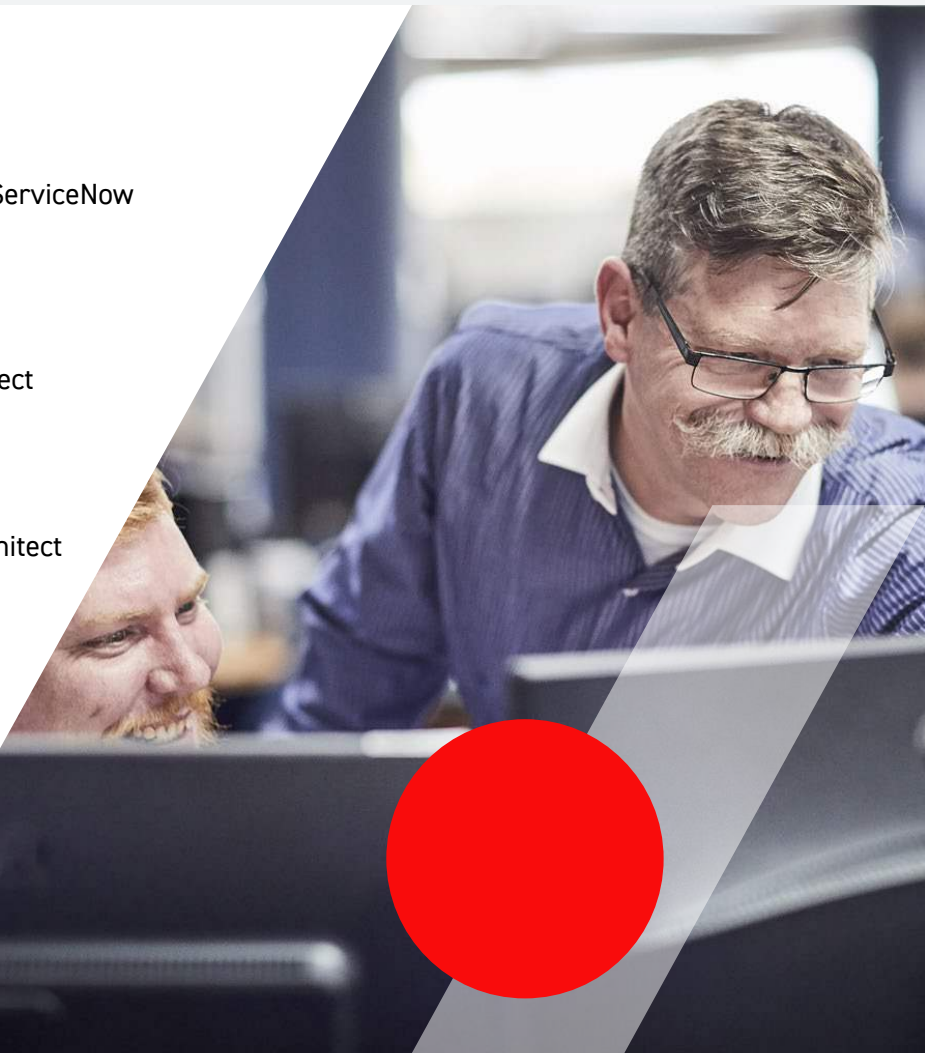
ServiceNow Certified Technical Architect



ServiceNow Developer MVP



ITIL® Certified



Get in touch with us today

1300 782 072

[ServiceNowPractice@KineticIT.com.au](mailto:ServiceNowPractice@KineticIT.com.au)

[KineticIT.com.au/ServiceNow](https://KineticIT.com.au/ServiceNow)

[/Kinetic-IT](https://Kinetic-IT)

## CONSULTING SERVICES

Kinetic IT's ServiceNow capabilities enable modern, automated, and optimised enterprise service management, delivering business value and superb customer experiences. Kinetic IT's consulting services, from strategy to go live, will see you get the most out of your investment.

### BE STRATEGIC

Our Strategic Advisory services support you to define your vision for how ServiceNow empowers your organisation. By developing a platform strategy, the right roadmaps and solutions, Kinetic IT makes your vision a reality.

### BE ALIGNED

We partner with you to establish robust ServiceNow governance and operations at the strategic, portfolio and technical levels to enable ongoing value delivery.

### BE DYNAMIC

Kinetic IT's Platform Review services provide a clear understanding of the health and security of your ServiceNow environment. We provide recommendations to enhance these factors, and advice on maximising your ServiceNow license and investment.

## DELIVERY SERVICES

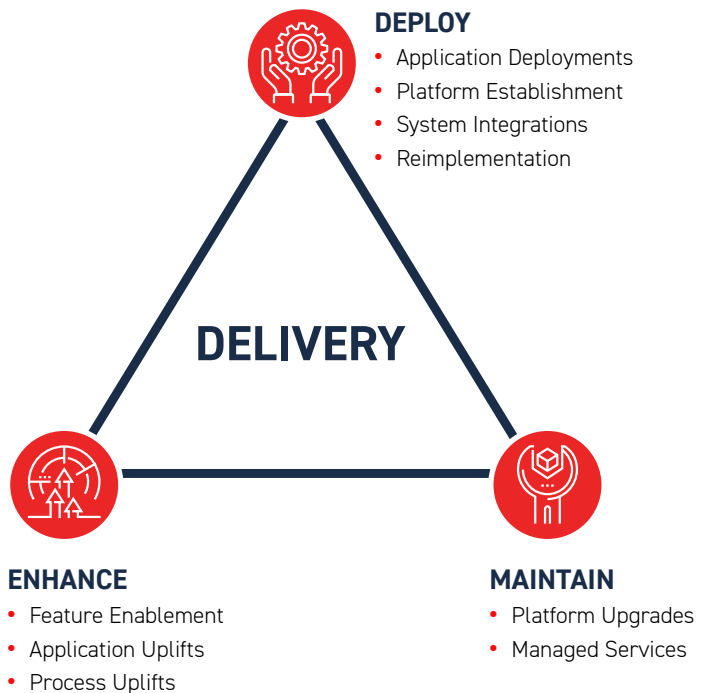
Kinetic IT deploys, strengthens and maintains ServiceNow environments for some of Australia's most iconic commercial and public sector organisations. Our services are set up to support an organisation at any stage of the ServiceNow journey, whether you're just starting out or, like us, have been using the platform for years.

We've got a focus proven track record in customer service management, human resources and IT service management environments, with the ServiceNow certifications to back it up. Where we excel is our solid foundation, built after more than a decade in the ServiceNow partner ecosystem, ensuring your solutions are designed with industry best practice and our depth of expertise front of mind.

## ONGOING SUPPORT


Our team will see you through the full lifecycle of the ServiceNow platform, from initial implementation through to upgrades, enhancements, and day-to-day management and maintenance.

With our deep domain expertise and reputation for maintaining and evolving our customer's IT service management ecosystem, Kinetic IT is with you for the long haul.




Get in touch with us today

 1300 782 072

 [ServiceNowPractice@KineticIT.com.au](mailto:ServiceNowPractice@KineticIT.com.au)

 [KineticIT.com.au/ServiceNow](https://KineticIT.com.au/ServiceNow)

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