

FAQ

CLOUD READINESS ASSESSMENT

If you have any questions that haven't been answered within these FAQs, please contact our Cloud Services team via Sales@KineticIT.com.au.

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CLOUD READINESS ASSESSMENT

What is the Cloud Readiness Assessment?

Kinetic IT's Cloud Readiness Assessment is a tool used to evaluate an organisation's current IT and business landscape to determine its readiness to migrate to the cloud. The assessment will identify potential challenges, risks, and opportunities for your organisation, to ensure a smooth and successful cloud transition.

Why is it important to assess my organisation's cloud readiness?

One of the most common reasons cloud migrations fail is because they concentrate on the technical elements and neglect other essential perspectives, such as people and governance. You can avoid that by assessing your cloud migration readiness – before you start the move.

What aspects of my organisation will the tool evaluate?

Kinetic IT's Cloud Readiness Assessment evaluates 6 key areas of your organisation - Business, People, Governance, Platform, Operations and Security. This is based on the 6 perspectives of the gold-standard AWS Cloud Adoption Framework (CAF). The AWS CAF provides a structured approach to cloud adoption and offers guidance and best practices. It's a proven framework that has helped thousands of organisations successfully plan and migrate to the cloud. [Read more here.](#)

How long does the assessment take to complete?

There are 17 questions in the assessment, and it takes around 5 minutes to complete.

Who should take the assessment?

Anyone from IT professionals to CIOs can take this assessment to gain a clearer understanding of your organisation's readiness to migrate to the cloud.

Do I need to have extensive cloud knowledge to complete the assessment?

No. The assessment includes mostly high-level questions that do not require a technical background to complete. If you are unfamiliar with any terms, you can select 'Unsure' and you'll receive a detailed explanation with handy resources in your full report.

When should I take the assessment?

While it's essential to conduct a primary assessment before any significant cloud migration, it's also useful to conduct regular, annual assessments or when undertaking major IT changes, to ensure ongoing optimisation of your cloud environment.

Does the assessment provide tailored results and recommendations?

Yes. Your full report will provide a custom radar chart and information tailored to your responses.



INTERPRETING YOUR SCORE

How do I interpret my score?

After completing the Cloud Readiness Assessment, you'll receive an overall readiness score ranging from 0% to 100%, based on your answers. You'll also receive an individual score for each of the six sections – Business, People, Governance, Platform, Operations, and Security.

Your scores are shown individually and in a radar chart, to allow visualisation of your strengths and challenges that you can share with your team and stakeholders.

Questions that were answered with 'yes' indicate a higher level of cloud migration readiness. Questions that were answered with 'no' indicate a potential risk or gap in your cloud migration readiness, and additional actions are recommended before starting a cloud migration.

If you have answered no to any questions, you'll receive information on why it's important to complete the relevant steps before migrating to the cloud. You'll also get actionable next steps and useful resources to help you achieve each step and improve your organisation's cloud readiness.

Does a low score mean my organisation is not yet ready to migrate to the cloud?

A lower score does not necessarily mean your organisation is not yet ready to migrate to the cloud. It simply means we have identified some potential gaps and risks that may impact the success of your cloud migration. There is no minimum score required to progress to a cloud migration, as every organisation has unique projects and environments. If you receive a lower score, review the information in your custom report and get in touch with one of our cloud experts to discuss your results and the possibility of conducting a full-scale cloud migration readiness assessment. Contact: Sales@KineticIT.com.au

Does a high score mean my organisation is ready to migrate to the cloud?

While a higher score does indicate a greater readiness to migrate to the cloud, it also doesn't necessarily mean your organisation is completely ready to kickstart the move. It's best to review your full report and contact our cloud experts to progress to the next stage of migration; a full-scale migration readiness assessment that will identify every risk and opportunity in detail. Contact: Sales@KineticIT.com.au

TECHNICAL ISSUES

I did not receive my code.

To receive your secure code, you'll need to enter your name and email address after completing the assessment. Your code will then be sent to your nominated email address within a few minutes. If you did not receive the email with your code, please check your spam or junk folder. If you still did not receive the code, please contact our team for assistance and we will respond to you within 24 hours. Contact: Communications@KineticIT.com.au

I did not receive my full report.

To receive your full report, click on the link in your email and enter your secure code. You'll then see a box approving your code, with a link. Click on the link to access your full report. You'll also see a button to download a PDF version of your report. If you did not receive your email, code, or cannot access your report for any reason, please contact our team for assistance. We will respond to you within 24 hours. Contact: Communications@KineticIT.com.au

I would like to speak to a cloud expert.

Send an email to Sales@KineticIT.com.au and one of our cloud experts will get in touch with you.



I've had other technical issues.

If you've had any other technical issues when using the Cloud Readiness Assessment, contact Communications@KineticIT.com.au for assistance.

SECURITY & PRIVACY

What does Kinetic IT do with my information?

Kinetic IT collects, holds, uses and discloses Personal Information for the primary purposes of providing our services, providing information to our clients and marketing. In the case of direct marketing, Personal Information (other than 'sensitive information') will only be used in circumstances where you would reasonably expect such use or disclosure and, in the case of electronic marketing, in compliance at all times with the requirements of the Spam Act 2003 as well as the Privacy Act. You may unsubscribe from our mailing/marketing lists at any time by contacting us in writing.

Kinetic IT will not distribute Personal Information to any third party unless consent has been granted to do so or where Kinetic IT is required to do so by law. Read more in our [Privacy Policy](#).

How does Kinetic IT ensure the security and privacy of my information?

In accordance with APP11, Kinetic IT takes reasonable steps to protect Personal Information that it holds from misuse, interference and loss as well as unauthorised access, modification or disclosure. Kinetic IT utilises a range of approaches to secure Personal Information including:

- Technical safeguards (such as firewalls, encryption and access controls);
- Internal process and policies that limit access to Personal Information; and
- Confidentiality agreements.

Read more in our [Privacy Policy](#).

NEXT STEPS

How can I best utilise my results and report?

Review and share your results and custom report with your team and discuss any potential challenges, risks, and strengths in your cloud environment. You can then set up a meeting with one of our cloud experts to discuss your next steps in your cloud transition. Contact: Sales@KineticIT.com.au

What should I do if I'm unsure about any information?

Get in touch with one of our cloud experts at Sales@KineticIT.com.au for further discussion.

